



Luxury Hair Extensions

Inspiring. Enhancing. Creating Beauty Works

EXCHANGE / REFUND FORM

If you would like to exchange or return an item please fill out the form below and send back to us along with the product/s.

Name:	Date:	Order Date:	Order Number:
.....

Please return this form with your original proof of purchase

Product:	Colour:	Length:	Reason Code:	Product Required:
.....
.....
.....
.....
.....

Reason Code:

1. Looks different in real life	2. Incorrect colour	3. Purchased multiple colours
4. Incorrect item ordered	5. Incorrect item received	6. Parcel damaged on arrival

ALL products must be unopened and in their original packaging for an exchange or return to be accepted. Any products that have been opened or tampered with will not be accepted.

- For full terms & conditions for **retail** customers, visit: www.beautyworksonline.com
- For full terms & conditions for **trade** customers, visit: www.beautyworks.co.uk
- Returns can take up to 10 days to be processed.
- All parcels must be sent to: Beauty Works, Unit D3, Stanley Green Business Park, Commercial Avenue, Cheadle, SK8 6QH, United Kingdom.